

Booking Terms & Conditions (Afternoon Tea Services)

1: Advertised Offer:

The advertised price includes only the items/products as described when booked and outlined within the booking confirmation. All additional items/products/services must be paid for in full at the point of purchase.

2: Online Bookings & Confirmation:

Bookable online reservations are released daily and are available 7 days in advance.

2.1 All bookings should be placed 48 hours in advance to allow for processing and ensure the availability of all products on the booked date.

2.2: Tables are allocated on number of tea services purchased at the time of booking.

2.3: Online Booking Process

2.3.1: Complete the online booking form to confirm the required service, date, time.

2.3.1: Confirm acceptance of our Privacy Policy and Booking Terms & Conditions.

2.3.2: Process full payment for all goods and services via our online payment provider 'SumUp'

2.3.3: Upon successful completion of the payment process a 'Booking Request Accepted' email will be sent to confirm which goods and services have been ordered

*** Retain a copy of the 'Booking Request Accepted' email for proof of purchase on the day ***

3: Booking Capacity:

3.1: Each booking is for a maximum of up to four persons per table, as per the number of tea services booked.

For bookings of five or more please contact us directly to discuss your requirements.

4: Booked Duration:

4.1: The duration of each booking is 75 minutes per table, per booking.

5: Payment:

5.1: Full payment is required in advance and is collected as part of the online booking process for each booked 75-minute service.

6: Amendments & Cancellation

6.1: Your booking, our agreement is a legal contract, bookings can only be Amended or Cancelled up to 8:00am on the booked day of service.

Please contact us directly before amending or cancelling a booking online.

6.2: All cancellations will incur a 5% administration fee. This fee is 5% of the original amount paid and can only be refunded to the debit/credit card used when the original booking was processed.

7: Reduction & No Show

Laburnum House Hawes reserves the right to retain the full amount due for the complete booking in the event of a no show or booking reduction after 8:00am on the booked day of service.

8: Menu Availability

8.1: Substitution/Replacement of a Booked Tea Service

Menu Items cannot be substituted for replacement, or additional menu items added. The booked menu choices being fixed at the point of payment.

8.2: Stock Availability

Laburnum House Hawes reserves the right to substitute menu items due to unavailability of supply. Replacement items will be of an equivalent quality.

All images are for illustration purposes only as items may be replaced due to limited availability.

9: Bottomless Yorkshire Tea & Taylor's of Harrogate Coffee

9.1: Our offer of bottomless Yorkshire Tea & Taylor's of Harrogate Coffee is for the timed duration of the booking, is to be consumed on the premises, and cannot be substituted for alternative beverages or products.

10: Reasons Beyond our Control

10.1: Laburnum House Hawes reserves the right to cancel your booking at any time if due to reasons beyond our control we are unable to fulfil your booking. In these circumstances we would refund all monies paid. The refund can only be returned to the original debit/credit card used when the booking was processed. Our liability would not extend beyond this refund.

11: Allergies & Intolerances

11.1: Any Food Allergy or Intolerance must be advised in advance. Please contact 48 hours prior to the booked date/time to discuss the available options/alternatives.

Laburnum House Hawes

The Holme

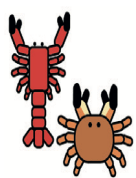
HAWES

North Yorkshire DL8 3QR

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WHEAT

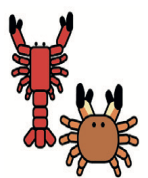
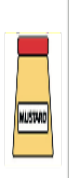
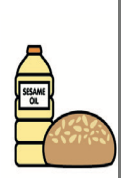
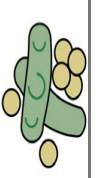
DISHES AND THEIR ALLERGEN CONTENT

DISHES														
Afternoon Tea														
S/W = Sandwich LHH = Laburnum Home Made	Celery	Cereals containing Gluten**	Crustaceans	Eggs	Fish	Lupin	Milk	Molluscs	Mustard	Nuts*	Peanuts	Sesame Seeds	Soya	Sulphur Dioxide
S/W Egg & Cress		✓ Wheat		✓			✓		✓					
S/W Cheese & Chutney		✓ Barley/Wheat					✓		✓					✓
S/W Ham & Mustard		✓ Wheat					✓		✓					✓
S/W Smoked Salmon		✓ Wheat			✓		✓							
LHH Farmhouse Fruit Cake		✓ Wheat		✓			✓							✓
LHH Carrot Cake		✓ Wheat		✓						✓ Walnut				
LHH Plain Scone		✓ Wheat		✓			✓							
LHH Sultana Scone		✓ Wheat		✓			✓							✓
Clotted Cream							✓							
Strawberry Jam														
LHH Cheese Scone		✓ Wheat		✓			✓		✓					
LHH Sausage Roll		✓ Wheat		✓			✓							✓
Pork Pie	✓	✓ Wheat		✓			✓							✓
Strawberry Jelly							✓							
Yorkshire Chutney		✓ Barley							✓					✓
Mustard									✓					
Butter							✓							
Cocketts Rich Fruit Cake		✓ Wheat		✓			✓			✓ Almonds				✓
Wensleydale Cheese							✓							

FOOD ALLERGIES

If you have an allergy or intolerance, please let us know prior to your booking so we can provide information about the 14 major allergenic ingredients. Food made here in our kitchen at Laburnum House is made using equipment that comes into contact with all forms of Cereals, Nuts and other allergens. We follow good hygiene practices in our kitchen, however, whilst a dish may not identify a specific allergen as an actual ingredient, due to the wide range of ingredients used in our kitchen, food may be at risk of cross contamination by other ingredients.

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Afternoon Tea	Celery	Cereals containing Gluten**	Crustaceans	Eggs	Fish	Lupin	Milk	Molluscs	Mustard	Nuts*	Peanuts	Sesame Seeds	Soya	Sulphur Dioxide
Strawberry Slice		✓ Wheat		✓			✓			✓ Almonds			✓	
Almandine		✓ Wheat		✓			✓			✓ Almonds			✓	
Apricot & Pistachio Financier		✓ Wheat		✓			✓			✓ Almonds Pistachio			✓	
Triple Chocolate Square		✓ Barley Wheat		✓			✓			✓ Almonds Pistachio			✓	
Chocolate Crumble		✓ Wheat		✓			✓			✓ Almonds			✓	
Caramel & Cinnamon Financier		✓ Wheat		✓			✓			✓ Almonds			✓	
Raspberry Cheesecake		✓ Wheat		✓			✓			✓ Almonds			✓	
Chocolate Opera		✓ Wheat		✓			✓			✓ Almonds			✓	
Macaroon				✓			✓			✓ Almonds				

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